

Introducing the DFS Global FreightGuard Service Guarantee

In line with our aim of providing a quality service and the highest levels of professionalism we are pleased to announce that DFS Global is introducing the FreightGuard Service Guarantee.

In the event that there is an isolated incident where DFS, or its agents, experience a service failure that results in loss or damage, your claims will be speedily resolved with guaranteed quick claim resolution and no excess applied.

The FreightGuard Service Guarantee will be launched on 1 April 2020 and is designed to provide financial peace of mind by providing a warranty of up to R5,000.00 per consignment.

Feel free to contact your Sales Representative or your local DFS branch should you require additional information on this or any of our other services.

To get a copy of:

- the FreightGuard Service Guarantee Terms and Conditions, which form part of the DFS Standard Terms and Conditions of Carriage, [click here](#)
- a claim form [click here](#)